Am I able to join the scheme and only pay for selected items?
No, for the scheme to be cost effective and viable, full participation is necessary.

What happens if my child leaves during the course of the school year?
Students leaving the school will be entitled, after receipt of a written request two weeks prior to their departure, to a pro-rata refund (based on a 40 week school year). Request for refund forms are available from the school office and refunds may only be paid into a nominated bank account by EFT.

What happens if I am enrolling my student later in the year?
If students enrol at the school after term 1, the fee will be reduced on a pro-rata basis.

Am I able to join the scheme if I have overdue payments from the previous year?
Families with outstanding amounts from earlier years who wish to participate in the scheme in 2017 will need to contact the Principal to discuss payment options.

What happens if I am experiencing financial difficulties?
Please contact the office if financial hardship exists so that special arrangements can be made to meet your needs. There are a number of options available if you are in this situation. Please be assured that all discussions will be held in confidence.

What happens if I agree to participate in the scheme and do not pay any of the amount owing?
Whilst it is voluntary to join this scheme, once a commitment is made, there is an obligation for participating parents/caregivers to make these payments or provide their own resources.

How do I make a payment?
Our most referred payment method for the scheme is EFTPOS. Reference details can be found on the invoice which will be created, after you choose to join the scheme. Payments may also be made by cheques payable to Heatley State School, or cash.

What happens if I do not wish to participate in this scheme?
Parents/caregivers who do not wish to participate in this scheme are still required to complete and return the Participation Agreement form by Friday, 20 February 2017 or if a new enrolment, at the enrolment interview.

If I need further information?
Any enquiries regarding the Student Resource Scheme may be directed to the Principal on principal@heatleyss.eq.edu.au or call to make an appointment on 47595333.